

## Engine Angel Privacy Policy

July 2014

This privacy policy discloses the privacy practices for ([www.engineangel.com](http://www.engineangel.com)). This privacy policy applies solely to information collected by this web site. This privacy policy will notify you of the following:

1. What personally identifiable (**private**) information is collected from you through the web site, how it is used and with whom it may be shared.
2. What **proprietary** information is collected from you through the web site, how it is used and with whom it may be shared.
3. What choices are available to you regarding the use of your personal data.
4. The security procedures in place to protect the misuse of your information.
5. How you can correct any inaccuracies in the information.

First we must describe types of ‘persons’ who store information on the **Engine Angel** (“the system”) databases:

1. The organization whom you represent. Typically, the organization manages a fleet or fleets of vehicles and employees (drivers, maintenance people and staff). We collect contact and billing information about your organization from individuals who register as your Administrator(s).
2. Administrator(s) for your organization. The person who registers the organization to **Engine Angel** is, by definition, an administrator who provides the credit card information to pay for the service subscription(s). The Administrator is acting as an employee of the organization. In addition, the Administrator can authorize other employees to access, input, and maintain data in the system. All employees provide contact information, including an active email address and phone number. All passwords are encrypted. Employees are allowed access only to the data for the organization(s) for which they have been authorized (by means of assignment of ‘roles’ within the organization) by an appropriate Administrator. The Administrator who sets up the EA account can authorize another (or others) with role of Administrator to provide backup or career enhancement.
3. Other employees of the organization – Users. People who work for pay on behalf of the organization as full-time employees, part-time, or as independent contractors can be authorized to perform functions and access data according to the assigned roles. These people must provide contact information and private passwords. The contact information is managed much like a company phonebook. Passwords are encrypted and not visible to anyone else. If a password is forgotten, a new password is sent to the User to the indicated email address; the user can use it to sign on but must change the password on the first access after that.

### Registration

In order to use this website, an “administrator” user must first complete the registration form for the organization desiring to use the capabilities of this application, Engine Angel (EA). During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the products/services on our site in which you have expressed interest.

You, as administrator for your organization, may authorize other employees to perform specific tasks using this application. You may also authorize others to share the administration function with you, or to

record the termination of yourself as administrator. Each other employee whom you authorize must register by supplying a password and private information about themselves for us to verify their authority (as the administrator has so authorized) and to contact them (by email or phone) to welcome them to the application or to answer questions.

### **Subscriptions**

We request information from you on our subscription form. To buy from us, you must provide contact information (like name, email address, and phone number) and financial information of your organization (like credit card number, expiration date). This information is used for billing purposes and to provide verifiable authorization for you to obtain the services of this application for the organization that you represent. If we have trouble processing a subscription, we'll use this information to contact you.

### **Information Collection, Use, and Sharing**

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us through this website or other direct contact from you. We will not sell or rent your private or confidential information to anyone.

We will use your personal information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.

As long as you have an active subscription to our services, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy. Unless you specify that we should not, we may use your contact information to contact you via email in the future to tell you about specials, new products or services even if your subscription has expired.

### **Cookies**

We may use cookies and other tracking devices on our websites. Using cookies on our site provides benefits to you, such as allowing you to preserve session variables (e.g., your username if you click the "Remember Me" box at login) and save preferences (e.g., language) between visits and to position you to your last screen when you sign on next. Use of cookies also allows us to measure site activity to provide a better user experience. Cookies and other tracking devices may be used to tell us the time and length of your visit, the pages you look at on our site, the site you visited just before coming to ours, and the name of your Internet service provider.

You may elect to refuse cookies. Please refer to your browser help instructions to learn more about cookies and how to manage their use.

### **Sharing Proprietary, but not Private, data**

We do collect information from you and others in your organization about your customers' internal combustion engines. We take full responsibility for securely storing such information for you and providing search and retrieval of such data to people whom you authorize on a display screen or with download to a spreadsheet and/or to applications on your computer platform. If your customer has subscribed to other applications on the Internet for further analysis, we will allow that access to retrieve such customer data for interpretation of the status of the engine after you authorize such access.

We share proprietary information with our partners and with our consultants and 'blog members' to help you interpret the data collected from your customers' engine data. This is not linked to any personal information that can identify any individual person. Such information sharing can occur in any of three channels:

- a. We partner with another party to provide specific services. When the user signs up for these services, we will share names, or other contact information and data about the customers' engines that is necessary for the third party to provide these services. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.
- b. Your customer contracts with Engine Angel to automatically retrieve the detailed data from the system on their engines for automated, advanced mathematical analysis; or
- c. Angel Enterprises will make the ownership of vehicles anonymous and group engines with statistically similar features to understand features and failures of various engines on the road.

You accept full responsibility for the security of your, and your customer's information and data if you initiate the communication of that information and data to other parties.

### **Links**

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

### **Your Access to and Control Over Information**

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

### **Security**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

You should periodically change your password. Angel Enterprise Systems cannot be responsible for unauthorized use of its services when the appropriate authentication has been provided.

**Updates**

Our Privacy Policy may change from time to time and all updates will be posted on this page.

**If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 1-844-ENGINE-4 (364-4634) or via email: [support@engineangel.com](mailto:support@engineangel.com).**